



Acuity - Infrastructure Solutions

COMPANY: Benham & Reeves Residential Lettings

LOCATION: Head Office, North London, 9 Remote Offices

SECTOR: Residential Lettings

Acuity's expert knowledge of today's range of hardware and software solutions means it can provide the most appropriate, robust and future-proof systems for each customer. This expertise is complemented by an excellent outsourced IT partnership and/or support service. Acuity's full telephone, remote access or on-site support service can be supplied at a fixed annual price, providing an efficient, cost effective alternative to in-house IT resources.

THE BRIEF:

To provide a robust, failsafe network infrastructure to support approximately 40 users distributed across nine remote offices across London. To also provide a fully outsourced I.T. Support Service to enable Benham & Reeves to concentrate on their core business whilst having I.T. expertise always at their disposal.

THE SOLUTION:

Acuity provided a network infrastructure based around high-end HP/Compaq servers. An annual support agreement was also set up to allow Benham & Reeves access to Acuity engineers in the event of any network problems.

THE OUTCOME:

Benham & Reeves now operates on a high-performance network infrastructure with rapid email and Internet connections. The company can continue operating at optimum levels and increase its employee count safe in the knowledge that its systems can cope with any future expansion without the need to employ an in-house IT team.

“The Service and Support we, at Benham & Reeves, receive from Acuity Solutions is by far the best available in the market today” Marc Von Grundherr (Director, Benham & Reeves Residential Lettings)